



Difficult Conversations in a Week: How to Have Better Conversations in Seven Simple Steps

By Martin Manser

Hodder & Stoughton General Division. Paperback. Book Condition: new. BRAND NEW, Difficult Conversations in a Week: How to Have Better Conversations in Seven Simple Steps, Martin Manser, In today's working environment, which is changing faster than ever, holding difficult conversations is an increasingly vital skill which will help you survive and get ahead in your career. Executive coach and author Rob Wright has been there and done it, and in this short, accessible book he shares a lifetime of hard-earned wisdom and practical advice. Sunday: Why are conversations difficult? Monday: Considering emotions Tuesday: Listening well Wednesday: Treating colleagues with respect Thursday: Preparing well Friday: Seeking change Saturday: Develop trusting relationships.



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